

To: All Members and Substitute Members of
the Overview & Scrutiny Committee -
Value for Money & Customer Service
(Other Members for Information)

When calling please ask for:
Georgina Hall, Democratic Services Officer
Policy and Governance
E-mail: georgina.hall@waverley.gov.uk
Direct line: 01483 523224
Calls may be recorded for training or monitoring
Date: 2 July 2021

Membership of the Overview & Scrutiny Committee - Value for Money & Customer Service

Cllr Peter Martin (Chairman)	Cllr Jerry Hyman
Cllr Joan Heagin (Vice Chairman)	Cllr Peter Marriott
Cllr Roger Blishen	Cllr Stephen Mulliner
Cllr Jerome Davidson	Cllr Peter Nicholson

Substitutes

Cllr Simon Dear	Cllr John Gray
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Members who are unable to attend this meeting must submit apologies by the end of Monday, 5 July 2021 to enable a substitute to be arranged.

Dear Councillor

A meeting of the OVERVIEW & SCRUTINY COMMITTEE - VALUE FOR MONEY & CUSTOMER SERVICE will be held as follows:

DATE: MONDAY, 12 JULY 2021

TIME: 7.00 PM

PLACE: COUNCIL CHAMBER

The Agenda for the Meeting is set out below.

Yours sincerely

ROBIN TAYLOR
Head of Policy and Governance

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This meeting will be webcast and can be viewed by visiting www.waverley.gov.uk

Waverley Corporate Plan 2016-2019

Priority 1: Customer Service

We will strive to deliver excellent , accessible services which meet the needs of our residents.

Priority 2: Community Wellbeing

We will support the wellbeing and vitality of our communities.

Priority 3: Environment

We will strive to protect and enhance the environment of Waverley.

Priority 4: Value for Money

We will continue to provide excellent value for money that reflects the needs of our residents.

Good scrutiny:

- is an independent, Member-led function working towards the delivery of the Council's priorities and plays an integral part in shaping and improving the delivery of services in the Borough;
- provides a critical friend challenge to the Executive to help support, prompt reflection and influence how public services are delivered;
- is led by 'independent minded governors' who take ownership of the scrutiny process; and
- amplifies the voices and concerns of the public and acts as a key mechanism connecting the public to the democratic process.

NOTES FOR MEMBERS

Members are reminded that contact officers are shown at the end of each report and members are welcome to raise questions etc in advance of the meeting with the appropriate officer.

SUPPLEMENTARY AGENDA

4. **PROPERTY MATTER - CALL IN** (Pages 5 - 84)

On 22 June 2021 the Executive approved the recommendation set out in the report "Property Matter".

On 30 June 2021, a call in of that decision was received from Councillors Stephen Mulliner, Simon Dear, John Gray and Peter Martin, who are members or substitute members of the Overview and Scrutiny Value For Money and Customer Service Committee.

Officer contacts:

Mark Mills, Scrutiny Support Officer

Tel. 01483 523078 or email: yasmine.makin@waverley.gov.uk

Georgina Hall, Democratic Services Officer

Tel. 01483 523224 or email: georgina.hall@waverley.gov.uk

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By virtue of paragraph(s) 3 of Part 1 of Schedule 12A
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